

Terms and conditions of your Mulgas Limited quotation.

Please read the following terms and conditions carefully as they will tell you everything you need to know about the agreement you will enter once you accept this quotation for Mulgas to carry out work to your home.

1. The price quoted is open for acceptance within 30 days providing that the work can be commenced within 90 days, both periods from the date of quotation. If you decide that you like to use us after this time, we will let you know if there has been any change in the price requiring a revised quotation and the reason why.
2. Mulgas has quoted the cost of installing equipment as discussed with you and specified in the quotation. Once you have accepted this quotation Mulgas undertake to carry out all necessary work to complete the work described in the quotation subject to the conditions below.
3. Mulgas will carry out the whole of the work specified at the price quoted and during normal working hours but any variations or additions requested by you and carried out by Mulgas including variations the necessity of which become apparent after the work commences, will be subject to an additional charge.
4. The time estimate given for the completion of the work is our best estimate of the likely timescale prior to commencement of the work, and we cannot accept any liability for any costs, losses or expense of whatever nature, incurred by you as a result of any delays.
5. The price specified in this quotation does not include the removal of any dangerous waste materials such as asbestos found while installing your equipment. This will be subject to an additional charge.
6. If you are a tenant, Mulgas will assume that you obtained permission from your landlord to carry out the work specified. Mulgas shall not have any liability for any loss or damages however arising from failure to obtain such permission.
7. Your order is accepted subject to condition that you are responsible for ensuring that there is an adequate gas and water supply available to the dwelling prior to commencement of the work.
8. All carpets, linoleum and special types of flooring, for example, tongue and grooved parquet, hardwood, rubber or tiled floors must be removed as required by Mulgas and you will be responsible for their replacement when the work is completed.
9. The work will be carried out in a proper workmanlike manner but Mulgas cannot be held liable for any damage unavoidably caused to decorations, fittings, and the like as a result of installing new equipment as specified in the quotation or removing, replacing or disturbing existing equipment, appliances, tanks, cylinders or other fixtures and fittings.
10. Where Mulgas need to connect new equipment to your existing central heating system it shall not be liable for any breakdown or poor performance of or damage caused to your existing system as a result of faulty pipework or some other defect or malfunction of central heating and plumbing system. Further, Mulgas cannot accept liability for any deterioration of central heating or plumbing performance caused by fluctuations in the water or gas pressure provided by your supplies.
11. Mulgas shall not have any liability for any failure to perform its obligations under this quotation if it is prevented by doing so causes reasonably under its control including unforeseen circumstances. Mulgas shall not have any liability for any indirect, special or consequential loss of damage for death or personal injury. The total liability of Mulgas under this agreement shall not exceed the price paid. Further, should additional work be required as a result of unforeseen circumstances, you will be responsible for meeting the costs of such work.
12. To complete your installation as quickly as possible, Mulgas may need to use sub-contractors. Each sub-contractor is approved by Mulgas to ensure high standards of work.

13. The deposit shown overleaf must be paid on acceptance of this quotation and the balance of the price shall be due and payable in full on completion of the installation.
14. Any making good will be completed ready for decoration by your own contractor, unless specified otherwise by Mulgas.